YORKSHIRE BUILDING SOCIETY

paygate

CASE STUDY

From legacy on-premise to cloud: Empowering evolution

Yorkshire Building Society is the third largest building society in the UK, providing financial services directly and through its extensive branch network.

With a rich history spanning decades, it prides itself on its commitment to trust and care for its customers.

For over 25 years, paygate has partnered with Yorkshire Building Society, consistently delivering exceptional financial services grounded in these values.

The challenge

Yorkshire Building Society, widely respected for its reliability and customer focus, are in the process of modernising its aging financial systems and infrastructure. Its legacy on-premise systems restricted scalability and agility, making it difficult to respond quickly to market changes.

At the same time, growing demands for enhanced security, regulatory compliance and operational efficiency highlighted the need for transformation.

paygate recognised the challenge of preserving Yorkshire Building Society's long-standing reputation for trust and stability while guiding its evolution into a modern, digitally-driven financial institution.

The solution

To meet its evolving operational and security needs, Yorkshire Building Society modernised its infrastructure through a strategic migration to Amazon Web Services (AWS).

This shift from fragmented on-premise systems to a unified, cloud-based environment significantly improved scalability, resilience, and data accessibility.

In parallel, Yorkshire Building Society implemented Hardware Security Modules (HSMs) to enhance encryption and key management, reinforcing data protection and regulatory compliance.

With paygate's Enterprise solution, they also streamlined core processes including Direct Debits, credits, and reporting, ensuring seamless transactions and uninterrupted cash flow.

This modernisation strengthened not only security and efficiency but also deepened trust with customers, regulators and partners.

The outcome

The transition to cloud infrastructure delivered clear, measurable benefits for Yorkshire Building Society.

Improved efficiency
Centralising financial processes on a cloud platform transformed Yorkshire Building Society's operations, boosting agility and improving system reliability, enabling faster responses and reducing downtime and inefficiencies.

Reinforced security
Security was greatly enhanced through the deployment of Hardware Security Modules (HSMs), protecting sensitive data and transactions from cyber threats and fraud, ensuring compliance with strict regulations.

Reduced costs, heightened trust
These improvements not only lowered costs by cutting redundant hardware and maintenance but also strengthened customer trust through enhanced data protection.

Yorkshire Building Society now enjoys a more efficient, secure, and resilient system, prepared for future challenges.

The future

Looking ahead, Yorkshire Building Society is focused on advancing its digital capabilities and enhancing customer experiences.

The next step? Exploring API integrations to streamline financial processes, enable real-time data exchange, and connect seamlessly with external systems. This marks a bold move toward innovation while staying true to their core values of trust and care.

As this journey continues, paygate remains a committed partner, supporting growth through ongoing collaboration and shared dedication to excellence.

Interested in discussing a risk free, smooth migration to achieve cost and process efficiencies?

We're here to help

LET'S TALK

Key points

The challenge

- Modernising financial processes
- Maintaining reputation for reliability and integrity
- Reliance on on-premise systems

The solution

- Seamless transition to cloud-based
- Amazon Web Services (AWS)
- Adoption of paygate's Enterprise v2
- Implementation of HSM

The outcome

- Efficiency and security
- High levels of service availability
- Collaboration and trust
- Enduring relationship