Single sign-on (SSO)
Quick start up guide

Introduction

As part of our ongoing commitment to streamline your payment operations and enhance security, we're thrilled to introduce Single Sign-On (SSO) capability with your Microsoft account.

This guide is designed to navigate you through the process of using SSO to access your paygate account, ensuring a seamless and secure user experience.

This guide covers:

1. The benefits of using SSO
2. Step-by-step guide to setting up SSO

Important: If you have MFA and SSO enabled, unless you mandate all users from your organisation to login to paygate to use SSO only, users will still have the option to log in using their paygate credentials and SSO through their Microsoft account. As such, if they use their paygate credentials to log in and MFA is enabled, they will be required to authenticate before logging in.

The benefits of SSO

Streamlined access
Quick and secure login through your Microsoft account eliminates the need for multiple passwords.

Enhanced security
SSO offers a more secure login, reducing unauthorised access risks.

Effortless user experience
Log in to paygate in just a few clicks, allowing you to focus on managing your payments efficiently.

Setting up SSO

1. **Link your Microsoft Account**
   - In your paygate account settings, find the option to link your Microsoft account.
   - Follow the prompt to securely connect your Microsoft account for SSO.

2. **Admins: Enabling SSO for your organisation**
   - Admins can access account settings to activate a toggle, mandating all users within the organisation to sign in exclusively via SSO.
   - Specify allowable domains (e.g. jonasfintech.com) to ensure only authorised users can access the account through SSO.

3. **Initiate SSO login**
   - On the paygate login page, select the option to log in with Microsoft SSO.

4. **Microsoft Account Login**
   - You'll be redirected to the Microsoft login page.
   - Enter your Microsoft account email and password.

5. **Security verification**
   - Approve the login attempt using your chosen Microsoft security verification method (e.g., text, email, authenticator app) if prompted.

6. **Successful login**
   - After verification, you'll be automatically redirected back to your paygate account, fully logged in.

FAQs

What is Single Sign-On (SSO)?
SSO is a service that allows users to access multiple applications with one set of login credentials. For paygate, it means you can use your Microsoft account to log in, streamlining the login process and enhancing security.

How do I set up SSO with my paygate account?
In your account settings, there's an option to link your Microsoft account for SSO. Simply follow the prompts to securely connect your accounts.

Can I still log in with my paygate credentials?
Yes, you can still log in using your traditional paygate credentials.

What if I don't have a Microsoft account?
A Microsoft account is required for SSO with paygate.

Can admins mandate SSO for all users in an organisation?
Yes, admins have the option to mandate SSO login for all users within their organisation. Additionally, admins can specify which domains users can log in from, adding an extra layer of security.

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For any queries, our customer service team are here to help.

support@paygate.uk